



Keeping Your Comfort in Tune

# COMFORT CLUB PROGRAM

COMFORT CLUBS	Platinum	Gold	Silver
Easy-to-Understand Inspection Reports	✓	✓	✓
Never Pay Overtime Charge	✓	✓	✓
Spring Tune-Up	✓	✓	✓
Fall Tune-Up	✓	✓	✓
Service Repair Discount	15%	15%	15%
\$50 Gift Card Towards Repair	✓	✓	✓
Up to \$2000 Credit on New HVAC System**	\$500/yr	\$300/yr	\$200/yr
Up to \$500 Credit on New Hot Water Tank**	\$100/yr	\$75/yr	\$50/yr
Change Thermostat Batteries	✓	✓	✗
HVAC Drain-No Clog Guarantee	✓	✓	✗
Complimentary Locking Refrigerant Caps	✓	✗	✗
Up to 1lb of Refrigerant Per Year	✓	✗	✗
Never Pay Twice for the Same Repair	✓	✗	✗
Cost Per Month	\$36.99	\$26.99	\$14.99
Cost Per Additional System	\$14	\$14	\$12
Average Yearly Savings	\$1,415	\$765	\$432

**Club Level:** \_\_\_\_\_ **Starting Date:** \_\_\_\_\_

**Cost Per Month:** \_\_\_\_\_

By signing below, I am authorizing perpetual monthly payments processed every month starting on the date above.

**Customer Name:** \_\_\_\_\_

**Customer Address:** \_\_\_\_\_

**Customer Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

Fall Tune-Up	Spring Tune-Up
<ul style="list-style-type: none"><li>• Inspect for combustible material around furnace</li><li>• Thermostat – test for proper operation</li><li>• Ignition system – test for safe and proper operation</li><li>• Check for proper exhaust venting</li><li>• Test safety and control circuits</li><li>• Clean and inspect burners</li><li>• Inspect heat exchanger and clean if necessary</li><li>• Clean flame sensor or pilot</li><li>• Test capacitors</li><li>• Measure and adjust gas pressure</li><li>• Check for natural gas leaks</li><li>• Inspect combustion air vents</li><li>• Electrical wiring – inspect and tighten connections</li><li>• Blower motor – check amps and blower wheel</li><li>• Measure supply/return temperature differential</li></ul>	<ul style="list-style-type: none"><li>• Blower motor – check amps and blower wheel</li><li>• Thermostat – test operation</li><li>• Inspect indoor coil – if accessible</li><li>• Condensate drain – blow out if accessible</li><li>• Inspect outdoor coil for damage or leaks</li><li>• Clean outdoor coil and remove debris</li><li>• Check refrigerant charge.</li><li>• Electrical disconnect box – inspect for proper rating and safety</li><li>• Electrical wiring – inspect and tighten connections</li><li>• Contractor – test and inspect for burned contacts</li><li>• Inspect electrical for exposed wiring</li><li>• Test capacitors</li><li>• Inspect fan blade</li><li>• Check service valves for proper operation</li><li>• Measure temperature differential 15 – 20 degrees</li><li>• Compressor - check amps and wiring connections</li></ul>

\* Never pay twice for the same repair as long as you maintain a continuous Comfort Club membership. Excludes Refrigerant and acts of God.

\*\* New equipment credits as long as you keep a continuous Comfort Club membership, you're saving towards new equipment purchases. Up to 5 years of credits (\$2,000 for Platinum) will be deducted from the purchase price of a new HVAC system. Up to 5 years of credits (\$500 on Platinum) will be deducted from the cost of a new water heater replacement. If you move, you have the option of transferring the credits to the new homeowners if they decide to join. Or, you have the second option of transferring the credits to your new home under your club membership.

\*\*\* HVAC Drain. Keep a continuous Comfort Club membership at the Ultimate or Plus level and you will never be charged for an HVAC drain clog. This doesn't apply for the plumbing or floor drain the HVAC drain drains into.

Cancellation Policy: If canceled prior to one year, you will be billed to the card or account on file for the balance of the year. If canceled after one year, you'll be billed for 6 months total if you received one tune-up visit - or for 12 months total if you received 2 tune-up visits already. Cancellations must be made by mail or email form. Refunds will not be given on unused portions.

## OFFICE COPY

**Club Level:** \_\_\_\_\_ **Starting Date:** \_\_\_\_\_

**Cost Per Month:** \_\_\_\_\_

By signing below, I am authorizing perpetual monthly payments processed every month starting on the date above.

**Customer Name:** \_\_\_\_\_

**Customer Address:** \_\_\_\_\_

**Customer Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

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